



**Stockton-on-Tees**  
 BOROUGH COUNCIL

<b>STOCKTON-ON-TEES        SAFEGUARDING VULNERABLE ADULTS COMMITTEE</b>	
<b>Thursday 14 April 2011          09.00 – 12.00          Venue: Education Centre</b>	
<b>Present:</b>	
Liz Hanley - Chair	Interim Head of Adult Strategy, SBC
Sean McEneaney	Head of Adult Operations
Cllr Ann Cains	Councillor and Champion Dignity in Care.
Jim Beall	Cabinet member (Adult services and health), SBC
Paul Green	Adult Safeguarding Co-ordinator, SBC
Julie Higgins	Housing Strategy Manager
Rob Papworth	Interim Strategic Commissioner
Peter Seller	Head of Children and Young People's Strategy
Christine Brown	Policy Lead Adult Safeguarding NHS Tees
Mick Walker	Business Manager, Tees-wide SVAB
Les Jones	Head of Community Safety, Fire Brigade
Mick Williams	Chief Inspector, Stockton Police
Terry Elliott	First Contact Manager
Ian Weddle	Interim Adult Safeguarding Coordinator
Judy Wormack	TEWV Trust

Parveen Mughal	Care Home Association
Kevin Richards	Emergency Duty Team, SBC
Simon Walker	Police Vulnerability Unit
Jeff Evans	Stockton Probation Service
Janet Hayes	Commissioning Manager (Training) SBC
<b>Apologies:</b>	
Jane Humphreys	Corporate Director of CESC, SBC
Trish McPartland	Joint Strategic Commissioner, MH, SBC
Pete Smith	Personalisation Manager, Adult Strategy, SBC
Mike Cane	Detective Inspector, Vulnerability Unit
Lesley Thirlwell	North East Ambulance Service
Dave Pickard	Tristar Homes

Agenda Item		Action
1	<p><b><u>Minutes of the last meeting: January 2011.</u></b></p> <p>Agreed as an accurate record.</p>	
2	<p><b>Matters arising:</b></p> <ul style="list-style-type: none"> <li>• <u>Radio campaign update</u> Information in relation to referrals has just been made available and will be analysed but initial figures look as if they are lower following the campaign than before. The website and regional number will be in place for a further 12 months. Costs will be reduced for future campaigns due to the lead-in work completed across the region. Future campaigns may be focused across Tees. The posters are in place across the North East.</li> <li>• <u>VH: CQC and NMC issues update</u> A letter has been sent to CQC from Jane Humphreys and Celia Weldon in relation to issues raised as part of the investigation into VH recognising the recent improvements in communication and joint working with commissioners. An update was given on issues previously raised with the Nursing and Midwifery</li> </ul>	

	<p>Council (NMC), but definitive and satisfactory answers have not yet been received. Communication with the NMC continues and Chris will escalate this issue to the Strategic Health Authority.</p> <ul style="list-style-type: none"> <li>• <u>Democratic services response re Member query</u> Issues of concern raised direct with members should be dealt with via the relevant process such as adult safeguarding. Advice on specific cases or issues is available from Margaret Waggott, Head of Democratic Services.</li> </ul>	
3	<p><b>Domestic Violence Away Day</b></p> <p>Reports on each of the workshops have been provided and an overall report will be developed and discussed at the Domestic Violence Steering Group. It is expected that an action plan will be developed and implemented.</p> <p>Jim raised the issue of Domestic Homicide reviews: this issue will be taken up by the Community Safety Partnership.</p> <p>Guidance is now in place for health commissioners in relation to Domestic Violence services and desired outcomes. Chris will share the relevant information. Simon stated that on average 600 referrals are received across Hartlepool and Stockton per month (with 350 referrals from Stockton).</p>	
4	<p><b>Hate Crime</b></p> <p>Paul gave feedback on the Human Rights Commission Inquiry panel that he, Jane and Chris had attended in relation to the murder of KP in Billingham in 2005, who had a learning disability. At the time, this murder was not identified as a hate crime. An event was held in 2008 looking at the issues that came out of this case and reports have been received by the SVAC. Recording thresholds have also been reviewed. Representation will be made to Government by the Inquiry and a report will be collated.</p> <p>Mick Williams outlined work that is in progress to identify adults at risk in Stockton and a partnership action plan that is in development as a pilot for implementation in July 2010. A presentation will be made to July's SVAC meeting.</p>	

	<p>The vulnerability unit will continue to link with community police colleagues to coordinate systems. Paul outlined links to the role of the Community Safety team and the 'Keep Safe' work stream that is in operation.</p> <p>Jim raised the issue that risks and safeguarding need to be balanced.</p> <p><i>Hate Crime: cross Government Action plan</i> has been circulated for information. Mick Walker informed the Committee of the 'True Vision' website that also provides information on good practice in relation to hate crime.</p>	
5	<p><b>Information Sharing Protocol</b></p> <p>Hartlepool Council and the fire service have an information sharing protocol in place and this was discussed at the Tees-wide Adult Safeguarding Board, with a view to protocols being adopted across the other Tees LA areas. Les outlined how the protocol works in Hartlepool and how it would work in Stockton. Sean identified how the protocol will be adopted for Stockton, with a view to being implemented in June 2011. Capacity issues were identified, but Les feels this will balance across the Tees area as a whole.</p> <p>Jim raised the issue of the potential focus on children and families, which could be considered. Peter will speak to Les outside of the meeting so that links can be made with the Local Safeguarding Children's Board.</p>	
6	<p><b>Adult Safeguarding: the role of health services</b></p> <p>Chris gave an overview of the three documents released by the department of health at the end of March, encompassing the 6 principles of safeguarding. These documents will be circulated with the meeting minutes (The Role of NHS Commissioners; The Role of Health Service Managers and Their Boards; The Role of Health Service Practitioners). It was noted that Information sharing and reporting systems need to be robust. Implementation feedback will be received via the Tees-wide safeguarding Adults Board.</p> <p>'Adult Safeguarding in the NHS' will be added as a standing agenda item for this Committee.</p>	

7	<p><b>Adult Structure Review</b></p> <p>Sean gave an update on the adult structure review and the proposed changes in relation to safeguarding management structures. The consultation period ends in June and comments are being collated by Jane. The overview report will be sent out with the meeting minutes. Membership of the Committee will be reviewed when the new structure is in place. Jane Humphreys will take over as Chair of the Committee from October 2011. Key stakeholders to discuss the details with the relevant head of service.</p> <p>Jim raised the issue of the importance of continuing joint arrangements where appropriate and particularly where there are high risks, such as care homes with nursing. A paper is going to the PCT Board next week for a decision re commissioning care homes and current joint arrangements are in place until the end of April.</p>	
8	<p><b>Activity Report</b></p> <p>Rob talked through the paper that had been circulated to the Committee, focusing on incidents of abuse from care professionals in a care home setting. The information is anonymised, but specific information can be provided by Rob. Chris asked if information relating to police investigations could be included. Paul stated that an increased number of referrals had been received from community nurses working in a particular area of the borough. Liz noted that the care sector as a whole is potentially vulnerable due to the economic environment. Chris will link with Rob and Paul to determine what activity information is needed to inform strategic planning and identify potential work with practitioners i.e. when poor quality becomes a safeguarding issue or a crime. Elements of practice, such as medication errors, would be best addressed through contract compliance and improvement systems. Janet H outlined training opportunities for care staff. Ann expressed disappointed that the improvements in medication administration identified at an event a few years ago have not been realised. Rob explained the Red, Green Amber system that is in place in order to monitor individual care homes.</p> <p>Paul gave an overview of activity in the last quarter. The recently implemented changes to the process and</p>	

	format were highlighted. Figures will be circulated with the minutes. Paul explained the distinction between a safeguarding alert and a referral. The threshold guide produced by ADASS is in operation.	
9	<p><b>Mental Capacity Act Update</b></p> <p>Liz outlined the interim arrangements for MCA/ DoLS management until the new adult structure is in place. The Section 75 agreement between the PCT and Council has been reviewed and the new arrangements are in place as from 1.4.2011.</p>	
10	<p><b>Standing Items</b></p> <p><u>Tees-wide Safeguarding Vulnerable Adults Board business manager update</u></p> <ul style="list-style-type: none"> <li>• Mick's work plan was tabled to be noted and will be circulated with the Committee minutes. The minutes of the last Tees-wide Safeguarding Adults Board were previously circulated.</li> <li>• Mick outlined the outcomes of the Tees-wide development day, held on 30.03.2011. The main issues identified were: <ul style="list-style-type: none"> <li>○ Membership</li> <li>○ Culture</li> <li>○ Development of stronger links with MAPPA, MARAC and LSCBs.</li> <li>○ Priorities: 13 were identified.</li> </ul> </li> <li>• These issues will be discussed as the only agenda item at the Tees-wide Board meeting in May and an action plan will be developed. Mick will report back to July's Committee. Jim highlighted the importance of ensuring that the community and voluntary sector is included in strategic planning and discussions, locally and Tees-wide. Liz and Alison to have further discussions outside of the meeting.</li> </ul> <p><u>Training</u></p> <ul style="list-style-type: none"> <li>• Janet circulated an activity update for 2010-11 and outlined the main points. Progress is being made in relation to collating training information relating to the independent sector.</li> <li>• Jim commended the work that had been carried out in relation to organising and delivering training and the menu for the coming year.</li> </ul>	

	<p><u>Agenda items for forward plan</u></p> <ul style="list-style-type: none"> <li>• Agenda items will be circulated with the minutes.</li> </ul>	
11	<p><b>AOB</b></p> <p>Paul identified a funding opportunity of £20,000 available via ADASS for adult safeguarding work. A suggestion was made that the development of a model for working with the community and voluntary sector could be proposed. Other suggestions were to support the priorities identified by the Tees-wide Board and a possible user involvement project.</p>	
12	<p><b>Date and Time of next meeting:</b></p> <p>Thursday 14 July 2011, 9.00am, Education Centre, Norton.</p>	